



# BREATHE EXPERIENCE DISCOVER

COVIDSAFE+  
COVIDSAFE+



## COVID SAFE GUIDE

FOR CAMPERS

VERSION 1.3 – 4 JUNE 2021





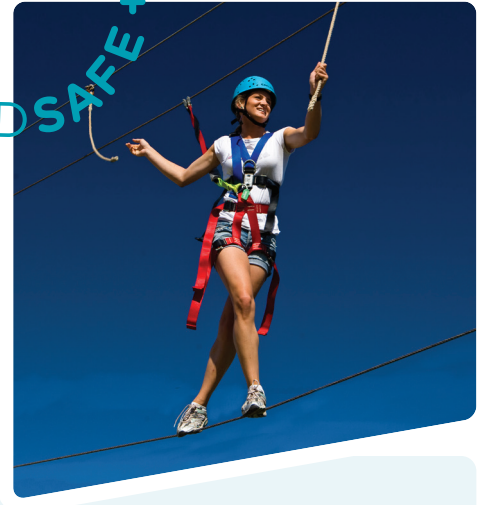
# WELCOME

**FIRST THINGS FIRST,  
HERE AT CYC WE ARE THRILLED  
TO GIVE YOU A WARM WELCOME.**

### OVERVIEW

CYC’s highest priority is to safeguard the health and well-being of our workers and guests (our community) during the COVID-19 pandemic. This document outlines our COVID Safe guidelines to help limit the spread of COVID-19. They are written in line with Federal and Victorian State Government guidance and will ensure that camps are a safe experience for everyone.

**BREATHE  
EXPERIENCE  
DISCOVER**

+ COVIDSAFE +  
+ COVIDSAFE +

# PRINCIPLES

**CYC IS FOLLOWING THE ADVICE PROVIDED BY THE VICTORIAN STATE GOVERNMENT WHO ARE ADMINISTERING THEIR GUIDELINES THROUGH THE DEPARTMENT OF HEALTH & HUMAN SERVICES AND SAFEWORK AUSTRALIA.**

## INDUSTRY GOVERNANCE

As well as being guided by industry leaders such as:

- VTIC (Vic Tourism Industry Council)
- ACA (Australian Camps Association)
- CVA (Christian Venues Association)

CYC also fits under a number of different specific industry guidelines. We have taken all of the relevant guidelines into account and applied those rules to each area of the camping experience to ensure that we are operating accordingly.

**BREATHE  
EXPERIENCE  
DISCOVER**

**CHRISTIAN YOUTH CAMPS**

+ COVIDSAFE +  
+ COVIDSAFE +

## IN THE BACKGROUND

**CYC HAS BEEN BUSIER THAN EVER WORKING TO ENSURE THAT WE ARE COMPLIANT WITH RELEVANT GUIDELINES AND RUNNING OUR SITES TO THE HIGHEST SAFETY STANDARD. WE ARE USING A VARIETY OF RECOMMENDED STRATEGIES TO REDUCE THE RISK OF TRANSMISSION AS OUTLINED IN THE GUIDE.**

We have completed a thorough OHS Risk Assessment on all of the tasks that we do in order to host our guests. The results have been analysed, discussed, appropriate measures have been implemented and resources have been purchased to accommodate these changes as outlined in the following pages.

### **STAFF TRAINING**

Our staff have undertaken specific COVID-19 training and are competent in CovidSafe practises. The training covers all aspects of COVID-19 and our staff have also participated in department specific training unique to their area of expertise.

**BREATHE  
EXPERIENCE  
DISCOVER**

# BEFORE YOU ARRIVE, HERE'S WHAT WE'LL DO...

+ COVIDSAFE +  
+ COVIDSAFE +



## CLEANING

At CYC, we have increased our cleaning regime to now include the following:

- Additional routine cleaning of all areas
- Additional disinfecting of 'high touch points' (door handles, light switches, buttons and more outlined below)
- Assurance from our suppliers that our cleaning products are suitable for COVID-19

## HIGH TOUCH POINTS

Our high touch points are now being cleaned multiple times a day. These include:

- Light switches in all common areas
- Door handles in all common areas
- Toilet facilities in all common areas
- Elevator buttons
- Stair rails and handles

## HAND HYGIENE PROVISIONS

Where soap and water are not available, we have provided hand sanitiser. We have also set up hand sanitising stations at all entry points to common areas throughout our sites.

**BREATHE  
EXPERIENCE  
DISCOVER**

+ COVIDSAFE +  
+ COVIDSAFE +

# ARRIVAL & REGISTRATION

**THERE WILL BE A FEW CHANGES TO HOW WE MANAGE YOUR ARRIVAL AND REGISTRATION TO ENSURE WE ARE BEING COVIDSAFE.**

## **HOLIDAY CAMPS**

To reduce large gatherings, please limit how many people attend registration with your camper. Please remember to maintain physical distancing whilst lining up.

## **FAMILY CAMPS**

If you're attending a Family Camp, please check your pre-camp communications for more information about how registration will work when you arrive at camp.

**BREATHE  
EXPERIENCE  
DISCOVER**



# DURING, YOUR STAY

## GENERAL COVID-19 PRACTISES

During your stay, please remember to maintain CovidSafe practises by:

- Regularly washing and/or sanitising your hands
- Following government regulations in relation to masks
- Practising physical distancing with other guests and staff
- Getting tested immediately and isolating whilst you arrange your immediate departure if you develop COVID-19 symptoms during your stay

## HAND SANITISER

We do have plenty of hand sanitising stations located around our sites but please ensure that you bring your own supply of hand sanitiser as well to use in your accommodation.

## MASKS

Please ensure campers (12 years and older) bring a minimum of 3 masks to camp in the case that they may need to wear one.

If your camper is 12 years old and is attending a Primary Camp, they do not need to bring/use masks on camp.

## MASKS ON BUSES

Masks will be required on buses for Teen Campers and Adults.

## WHAT IF A CAMPER BECOMES UNWELL BEFORE OR DURING CAMP?

If a camper is unwell before leaving for camp, unfortunately they will not be able to come to camp.

If a camper becomes unwell during camp, the parent/guardian will be called and asked to collect the camper as soon as possible. The camper will be put in an isolated room so as to protect the other campers whilst waiting to be picked up.

Now more than ever, it is vital that the parent/guardian is available to come and pick up the camper as soon as reasonably practical.

CYC are unable to take the camper for a COVID-19 test. This is the responsibility of the parent/guardian and requires isolation until a test result is received.

If a camper receives a negative test result and is no longer showing symptoms, they are welcome to return to camp after a discussion with the Camp Director.

**BREATHE  
EXPERIENCE  
DISCOVER**

+ COVIDSAFE +  
+ COVIDSAFE +

## DURING, YOUR STAY

### YOUR DINING EXPERIENCE

- We will serve up sensational dishes and ensure that we are following the hospitality guidelines.
- We will regulate dining and shared areas to ensure COVID safe practices can be achieved.

### SLEEPING ARRANGEMENTS

- As per government restrictions, we will only allocate the permitted number of campers to rooms.
- Campers are strictly prohibited from entering someone else's room.

### OUTDOOR ACTIVITIES

**If there's one thing we know you love about camps, it's getting out in the fresh air and enjoying outdoor activities. At CYC we have implemented changes to how we look after our guests using our outdoor activities by:**

- Sanitising and cleaning all helmets, harnesses, carts, ropes, grip handholds, and all of our other awesome activity gear more regularly
- Routinely cleaning and sanitising all equipment around our sites
- Washing hands before and after equipment use
- Maintaining physical distancing where possible

At each site, we will promote fresh air flow indoors and maximise use of outdoor activities and environments with enhanced ventilation where practical (depending on weather conditions).

Our programs and activities across all five sites have been carefully reworked, risk assessed, and now have COVID-safe protocols in place to protect everyone. For further information on specific activities, protocols, risk assessments, policies, or a particular site, please get in touch with us and we will gladly help you.

# BREATHE EXPERIENCE DISCOVER





+ COVIDSAFE +  
+ COVIDSAFE +



# BUT MOST IMPORTANTLY...

**FROM ALL OF US AT CYC WE CAN'T WAIT TO WELCOME YOU!**

**WE'RE HERE TO SERVE YOU DURING YOUR STAY. PLEASE FEEL FREE TO APPROACH YOUR CAMP DIRECTOR IF YOU HAVE ANY QUESTIONS OR CONCERNS.**

**BREATHE  
EXPERIENCE  
DISCOVER**